

## Stakeholder Spotlight



Dr. Kristie Golden, Hospital Executive Administrator/ Associate Director of Operations, Neurosciences, Stony Brook University Hospital

How did you become involved with the RPC? Aside from my role as a healthcare administrator, I have spent much of my career advocating for successful and positive systems growth and change in behavioral health. My hope for our system of care has always been to advance what we can do for consumers across the state needing our help. I became involved with the RPC through these prior efforts and was honored and humbled recently when elected as the Co-Chair of the Long Island RPC.

Which stakeholder group do you represent on the RPC? Hospitals and Health Systems

What is something you have learned through the collaborative governance process? Everyone's input is valuable and each person's expertise contributes to the collective decision-making. We can each understand our corner of the health care system but it takes the group's expertise to fully grasp how everything functions together. When changes are made in one area, they undoubtedly have an impact on another.

What new relationship(s) have you formed through your participation on the RPC? I have gotten to know some of the insurance payers through their representatives and I better understand their goals and objectives, as well as their limitations. These relationships help clarify how system's change can be supported by payers and what must be done to foster their collaboration with providers and community-based organizations.

What is your favorite place to visit in New York State? My favorite places to visit have always been the ocean beaches on Long Island where I live and the mountains in upstate NY. There are too many beautiful places to list, although, one noteworthy place on Long Island is the Robert Moses Lighthouse and another in the mountains upstate is Kaaterskill Falls in Green County. Both have beautiful scenery!

What has been the most surprising part about being involved with the RPC? The most surprising part of being involved with the RPC is there are some key stakeholders that are missing from the table. To make complex systems change, everyone needs to be involved and own their part.

**What is your favorite flavor of ice cream?** Vanilla chocolate chip or, of course, HunkaChunka Peanut Butter fudge from Friendly's!

With absolutely no preparation, you could give a 30-minute presentation on what topic? Advocacy for people with disabilities.

What do you hope to accomplish through your participation on the RPC? I hope to encourage, support and help guide our collective efforts towards improving the systems through which we serve the health and wellbeing of our communities.